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First Appointment

Before your first visit, please fill out all the new patient forms. It is your responsibility to get these to us the day before your visit or to arrive with them filled out. Your appointment with Dr. Pepi will be 30 minutes in length. The fee for this visit is \$250 and is pre-paid. This fee does not include supplements which vary for each patient. We accept cash, check, Visa, or MasterCard.

Fees

- The fees for office visits are based on the amount of time spent with Dr. Pepi.
- Payment for services is required at the time the service is rendered.

Insurance

- We do not accept insurance as a form of payment.
- While we fill out the receipt necessary for you to get reimbursed from your insurance company, you will need to follow up with your insurance company in order to be reimbursed. If you send each receipt in separately, you have a higher chance of being reimbursed.
- We do not take worker's compensation at all. Worker's comp is insurance for injuries on the job.
- We are not a Medicare provider and Medicare does not reimburse for our services.

Canceling Appointments – mandatory 24 hours notice needed

The doctor doesn't double book patients. If you schedule an appointment with the doctor, it is for you alone. If you are unable to keep your appointment, give 24 hours notice to avoid being charged for that appointment. **You will be charged in full for the appointment, unless you cancel 24 hours in advance.** For Monday appointments, you must notify us by 4 p.m. on Friday. Thank you. _____ Initials

If you are late, you may only receive care for the balance of your scheduled appointment time, as there may be patients after you that need to be on time and **you will be charged the full appointment fee.** _____ Initials

No Refund Policy

We do not refund or exchange any supplements. We are careful to ensure that our supplements are fresh and have not been exposed to excessive heat or radiation, and we strive to maintain this level of quality.

Fragrances

Due to the allergies of some of our patients, it is VITAL that you do not wear anything that is fragrant such as perfume, cologne, hairspray, scented soap, scented aftershave, lotion, deodorant, styling gel, shampoo or after-bath splash. This applies to any clothes that have not been laundered since using scented products. This also applies to anyone that comes with you to the office.

Patient Signature _____